OUR STRATEGIC VALUE CREATION

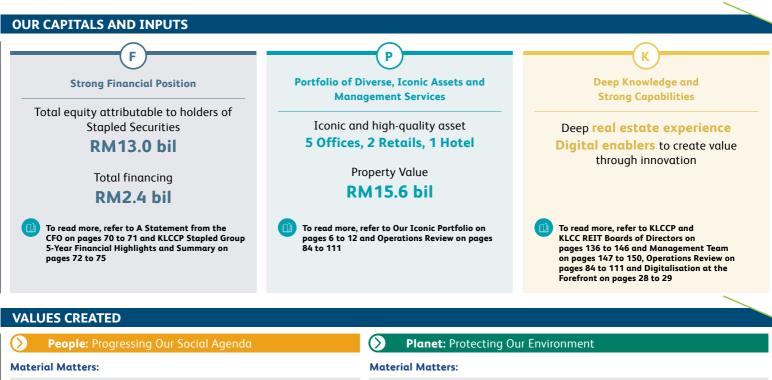
STRATEGIC PILLARS



MAXIMISING VALUE OF INVESTMENTS



RESILIENCE IN SOFT MARKET CONDITIONS



Our People
Human Rights and
Labour Practices

Capitals Involved: (K) (E) (R)

Invested RM600,000 for staff training

RM3.0 mil on staff

wellness and digital tools

99.74%

fully vaccinated employees as of

December 2021

our Practices • Security, Safety and Health

Rolled out

KLCC MvWellness

in addressing physical

and mental health

Zero

Number of fatalities

recorded since 2014

Capital Involved: (N)

21.5%

Reduction in

GHG emission from

2020

Κ

Climate Change

RM1.8 mil Energy cost saving since 2014 from the solar panel at the rooftop of Suria KLCC mall

• Environmental Management

100%

Elimination of Single-Use plastic in hotel operations

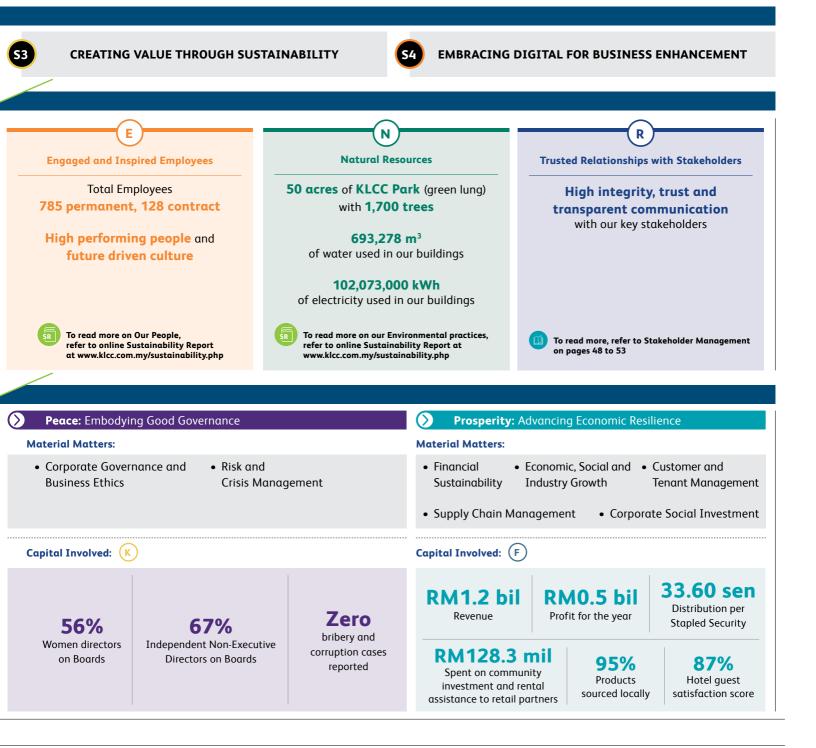
Risks and Opportunities:

To read more, refer to Material Sustainable Matters on pages 54 to 57

TRADE-OFF

) Financial capital is applied to enable us to execute our growth strategy and in mitigating risks to sustain performance typically with positive impacts on Portfolio, Employees, Knowledge and Relationships capitals. This however may result in depletion of Natural resources. P Investing in asset enhancement initiatives and reducing the environmental footprint will benefit the Natural, Knowledge, Employees and Relationships capitals, but comes at a cost to Financial capital. However, in the long-term, these investments expand our business capacities, and grow our financial position. Investment in leadership capabilities development, ongoing business processes and digital technology lead to positive impact on the Portfolio, Employees, Natural and Relationships capitals but will negatively impact the Financial capital. However, this will benefit all our six capitals in the longer term.

F



) Investment in employees' continuous training and development as well as to support employees working from home during the pandemic have depleted our Financial capital. However, this will benefit our Financial, Portfolio, Natural and Relationships capitals in the longer term.

Ε

N Utilisation of natural resources in our business operations negatively impacts the Natural capital. We manage our emission, electricity consumption and water use to minimise environmental degradation resulting in positive impact to Financial capital and indirectly boost other capitals that create value for our stakeholders. R Our commitment in providing rental assistance to our retail partners and giving back to the community have reduced our Financial capital. Studier negotiations with stakeholders in our effort to preserve cash may impede relationship throughout our supply chain. However, this will uplift all our six capitals in the long run.