

Value Creating Business Model



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k forward
essing
for a
future

Reinforced
by our
strategy

COHESIVENESS

Strong Financial Position

Our flexible capital structure and strong balance sheet allows us to be agile in responding to opportunities and mitigating risks

 To read more, refer to KLCCP Stapled Group 5-Year Financial Highlights and Summary on pages 80 to 83

Portfolio of Diverse, Iconic Assets and Management Services

We have a diverse portfolio within the sought after KLCC Precinct comprising iconic and high quality assets and management services, which generate earnings for the Group

 To read more, refer to Property Portfolio on pages 10 to 16

Deep Knowledge and Strong Capabilities

We have deep knowledge from the years of experience in the industry. Our capabilities, supported by established processes and policies are instrumental to our ability to create value

 To read more, refer to Board of Directors on pages 152 to 160 and Management Team on pages 162 to 168



BUSINESS ACTIVITIES AND PRACTICES


Engaged and Inspired Employees

Our dedicated people share our passion in creating vibrant and inspiring spaces for people to look forward to. The skills and experience they bring, together with a unifying KLCC culture enables us to create value

 To read more on Our People, refer to Sustainability Statement on pages 140 to 143

Natural Resources

We rely on natural resources like electricity and water as an owner, developer and manager of our properties. We consciously manage and work towards minimising our environmental impact

 To read more on our Environmental practices, refer to Sustainability Statement on pages 126 to 135

Trusted Relationships with Stakeholders

Our trusted relationships with our investors, partners, employees, regulators and the communities in which we operate provides us the social license to operate and access to capital

 To read more, refer to Stakeholder Management on pages 67 to 69



UNDERPINNED BY OUR
SHARED VALUES

INNOVATIVE

COHESIVENESS

SHAREHOLDERS

RM1.4 billion
Revenue

38.00 sen
Distribution per Stapled
Security

7.9%
Annual total return

REGULATORS

RM102.9 million

Tax paid to
Government

Robust risk
management
and governance
framework

CUSTOMERS

99%
Retail occupancy

92%
Hotel guest satisfaction

76%
Customer satisfaction

VALUE CREATED

COMMUNITY

RM2.0 million

Spent on
community
investment

RM1.5 million

Spent on
maintenance of
KLCC Park

ENVIRONMENT

18.9%
Reduction in energy
consumption

15.8%
Reduction in GHG emission

4.6%
Reduction in water use

EMPLOYEES

95%
Employee retention
rate

RM1.8 million
Spent on staff
learning and
development



To read more on our Key Performance Indicators and how we measure the values we create, refer to pages 78 and 79