

A photograph of Mohainee Binti Tahir, a woman wearing a dark blue hijab and a matching long-sleeved top and trousers. She is sitting on a modern, high-backed stool, smiling warmly at the camera. Her hands are clasped in her lap.

MOHAINEE BINTI TAHIR
Senior General Manager,
Group Strategy and Sustainability

SUSTAINABILITY STEERING COMMITTEE CHAIRMAN'S MESSAGE

Dear Stakeholders,

2024 was a successful year for the Group as we made significant headway in terms of our approach and performance, demonstrating a deeply ingrained commitment to creating environmental and social value for the Company and our stakeholders.

Most pertinently, we launched a new Sustainability Plan 2030 to steer the Group's actions and initiatives across the four pillars of Planet, People, Peace and Prosperity over the next seven years. We decided on 2030 as the end point of the plan to align with interim checkpoints set by various global sustainability blueprints. Our own goals and key performance indicators will be benchmarked against those of the UN 2030 Agenda Critical Dimensions.

Each goal is linked to a key material matter and accompanied by actionable plans that require cross-divisional efforts to implement. In 2024, we put in place the necessary frameworks to enable Group-wide collaboration to pursue all the goals and targets. For example, for the Supply Chain Management, we have identified the criteria and mechanisms to screen our suppliers, tenants and partners as well as to engage with them to develop their sustainability capabilities.



Our role in the Sustainability Steering Committee (SSC) is to work with the Group Strategy and Sustainability Division to monitor progress towards these goals, with updates discussed at quarterly meetings.

Of interest, our material sustainability matters and their ranking have not changed from 2023 as a limited review conducted with key stakeholders indicated that the existing matrix continues to be valid.

Given that climate change remains our topmost priority, we have continued to build on initiatives and programmes already established. Notably, we outlined an Asset-by-Asset Decarbonisation Plan, identifying carbon lowering initiatives for each operating unit in order to achieve our targeted 10% Scopes 1 and 2 operational emissions reduction by 2030. For the year itself, we reduced our energy consumption by 11% from our 2019 baseline thus reducing our overall GHG emissions by 11%.

We also focused intently on alignment with the Task Force on Climate-related Financial Disclosures (TCFD), disclosing data for four Scope 3 emissions categories which are purchased products and services, business travel, employee commuting, and downstream leased assets; as well as identifying our climate risks and opportunities. Moving forward, we will conduct a full materiality assessment of all 15 Scope 3 categories to ensure completeness and transparency of our carbon emissions accounting processes whilst aligning our disclosures with the National Sustainability Reporting Framework and the updated Bursa Malaysia Main Market Listing Requirements.

To ensure continued progress in our sustainability platform, we are committed to creating a sustainability culture across the organisation, in which all employees are not only aware of the importance of being sustainable but are also cognisant of our goals and how they can contribute towards their attainment. In this regard, we have tailored a comprehensive ESG training plan for key critical positions as well as our general workforce. The plan includes specific ESG topics such as GHG accounting, Human Rights, Circular Economy and many more.



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Under the KLCC Sustainable September month-long event, we worked with our partners in the KLCC Precinct, contributing towards the UNSDG. The Group has also appointed Sustainability Network Agents who act as focal points for sustainability advocacy and engagement for each business function/division.

Last year, I had mentioned that we were working on a Human Rights Policy. Today, I am pleased to share that this policy has been launched, outlining our commitment to support and respect the protection of internationally proclaimed human rights and ensure zero incidence of abuse. On a related note, we have maintained our track record of zero bribery and corruption across our businesses, with 100% coverage of operations assessed for corruption-related risks.

Our efforts to continuously build our ESG platform were recognised by a sweep at The Edge's Best Managed & Sustainable Property Awards. While PETRONAS Twin Towers took the Gold in the Non-Strata Office (10 Years and Above category) and Editor's Choice Award for Timeless Excellence, KLCC Park won Golds for the Specialised Category and The Edge Malaysia-ILAM Landscape Awards, and was named the Editor's Choice for Being an Exemplary Community Magnet. We are proud that we won Platinum in The Asset ESG Corporate Award for the fourth consecutive year.

As positive as our 2024 scorecard has been, we recognise that much more can be done. Going forward, the Group will maintain our focus on the Sustainability Plan 2030 as we make concerted efforts to further reduce our GHG emissions, enhance our climate resilience, and drive environmental stewardship initiatives. We will also work towards alignment with updated regulations namely, the National Sustainability Reporting Framework and Energy Efficiency and Conservation Act 2024. Additionally, the Group aims to maintain high standards of governance, transparency and stakeholder engagement to ensure long-term sustainability and value creation.

